

# Terms and Conditions



## Terms and Conditions as of 1<sup>st</sup> January 2024

WASTE COLLECTION AND PROCESSING SERVICE  
TERMS AND CONDITIONS between the Supplier and  
the Customer .

### WASTE COLLECTION AND PROCESSING SERVICE

Supplier: Island Waste Ltd

Customer: The Party or Parties to whom the Company agrees to  
provide the Services, including all natural or legal  
persons

Service: Waste collection and processing including the supply of waste Receptacles

- The Supplier shall supply skips, bins, boxes (the “Waste Receptacles”) or bags (as applicable and as agreed with the Customer) in which the Customer may deposit [general] waste.
- All Waste Receptacles and bags supplied by the Supplier shall remain the property of the Supplier. The Customer undertakes not to damage the Supplier’s Waste Receptacles and the Customer shall be fully liable for the repair or replacement of any Waste Receptacles howsoever damaged.
- The Customer undertakes that they shall not over-fill any of the Waste Receptacles or bags and the Customer hereby agrees to pay on demand additional charges to the Supplier attributable to the over-filling of any of the Waste Receptacles or bags. The Supplier retains the right to not take away a skip or bag, if overfilled and unsafe to lift.
- The Supplier shall collect the waste at any time during a 24-hour period and the Customer acknowledges that specific collection times cannot be guaranteed.
- The Supplier shall place the Waste Receptacles in an easily accessible location for the Supplier’s collection vehicles to have clear and unobstructed access and egress directly to them. The Customer must not move the Waste Receptacles once they have been placed. Where the Customer places a bin or bag (as applicable), they must do so in an easily accessible location for collection trucks to have clear and unobstructed access and egress directly to them. It is the responsibility of the Customer to notify the Supplier of any dangers or hazards associated with placing or collecting the Waste Receptacles or bag from the Customer’s premises and the Customer must take all necessary steps to minimize such dangers or hazards as collections may take place during the hours of darkness.
- If the Supplier cannot make a collection due to access being obstructed, the Supplier will notify the Customer and an additional collection charge will apply.
- The Supplier does not accept any liability whatsoever for any loss or damage to the Client’s or any Third Party’s property, nor any indirect or consequential loss of any sort, howsoever caused, nor any loss of any property or personal data of any sort contained in waste material.
- The Supplier’s Waste Acceptance Criteria and Price List must be read in conjunction with these Terms and Conditions which are found on our website [www.islandwaste.gg](http://www.islandwaste.gg) and displayed at all of our sites. It outlines specific requirements for certain waste streams, and waste that cannot be accepted or disposed of by the Supplier.
- By using the Waste Receptacles or bags the Customer understand and accepts the Terms and Conditions and the Waste Acceptance Criteria and agrees to pay the charges for the service as outlined in our Price List.
- The Customer hereby agrees to pay on demand additional charges as outlined in the Waste Acceptance Criteria document, if and as applicable.
- Payment for the Service must be made on or prior to collection (and any additional charges (for example in connection with the Waste Acceptance Criteria) shall be payable on demand, or by monthly invoice if agreed with the Supplier and paid within 30 days of invoice.
- The Supplier may at any time refuse to offer its services and may also at any time remove its Waste Receptacles or bags for any reason.
- Should the customer retain a ‘skip’, of any size, on site/at their premises for longer than fourteen (14) days from the day they received it, the Supplier may apply a £3.00 per day charge for days fifteen (15) to and including day thirty (30), and £6.00 per day thereafter. These costs are in addition to the Price List cost for the waste service.
- The Supplier does not accept any liability whatsoever for any loss or damage to the Customer’s or any other’s property or for any injuries to persons arising from using the Waste Receptacles or bags, howsoever caused and the Customer hereby indemnifies the Supplier in full for and against all claims, costs, expenses or liabilities whatsoever and howsoever arising incurred or suffered in respect of any such loss, damage or injury. Nothing in this section shall limit the Supplier’s liability for death or personal injury caused by its negligence or wilful misconduct or fraud.
- In providing the Service the Supplier must process some Customer data for purposes of communication, operations, accounting and reconciliation.
- All Customer data will be used in accordance with General Data Protection Regulation and local applicable laws. A full copy of Data Protection Policy is available on request, please email [DPO@grgcorp.com](mailto:DPO@grgcorp.com).

Tel 235300, click [skips.gg](http://skips.gg) or email [recycle@islandwaste.gg](mailto:recycle@islandwaste.gg)

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